



More about your **food caddies**

You can line your caddies if you wish – most people use paper (newspaper, paper towels, paper bags etc). You can also use any type of plastic bag to collect your food waste in (an old bread bag is ideal) or you can purchase compostable caddy liners from shops, though **you don't need to line your caddy at all if you don't want to.**

Please make sure the larger caddy is out with the pest-proof handle locked in the upright position by 7am on collection day.

Food waste is collected every week.

FAQs

I have too much waste, what should I do?

You can book a free trip to the Household Recycling Centre to dispose of excess waste. Visit gloucestershirerecycles.com for more information.

You can also arrange a collection of bulky waste from Tewkesbury Borough Council. Visit tewkesbury.gov.uk/waste-and-recycling for more information.

Alternatively, you can order additional food caddies online or call our Customer Services team 01684 295010.

I can't manage these sacks by myself, who can help?

If you think you may be eligible for an assisted collection service, please call us on 01684 295010 and we will be happy to discuss this with you.

Can I recycle electricals and batteries at the kerbside?

No thanks – please take batteries to one of the many collection points within larger supermarkets. Electricals can be recycled at the Household Recycling Centre.

Where can I find out if something can be recycled or not?

Use the handy Waste Wizard tool to find out how to dispose, reuse, repair or recycle almost anything. Visit gloucestershirerecycles.com for more information.

tewkesbury.gov.uk/recycling

Handy guide to your **new waste and recycling sacks**

Today we've supplied you with the following items



One large black pest-proof waste sack



Four blue reusable sacks for recycling



One seven-litre kitchen caddy*



One 23-litre outdoor food caddy*

*Unless you notified us that you did not require new caddies



 **Tewkesbury Borough recycles**



How to use your new sacks and caddies



Blue reusable **recycling** sacks

Please store your **clean recycling** in the blue sacks.

Put all items loose into the sacks – it's important that **recycling isn't inside carrier bags**.

Make sure the sacks are **out by 7am** on collection day.

Here's a reminder of the recyclable items we can collect:

yes please

- ✓ Plastic bottles, tubs, trays and containers
- ✓ Glass bottles and jars
- ✓ Tins, cans, clean foil and aerosols
- ✓ Clean paper, card and cardboard
- ✓ Tetrapak and cartons

no thanks

- ✗ Food waste
- ✗ Textiles
- ✗ Nappies
- ✗ Soft plastics such as carrier bags, crisp packets, food pouches and film lids
- ✗ Polystyrene

Your large pest-proof **waste** sack

To help our crews safely and efficiently collect your waste, please follow these important instructions:

- **Bag your waste properly.** All items must be securely bagged inside the black sack. Our team lifts waste by hand and cannot handle loose items.
- **Use suitable bags.** You may use any shop-bought black sacks or carrier bags to contain your waste before placing it in the black sack.
- **No side waste.** Please do not leave extra bags beside the sack. Due to vehicle capacity and the number of properties on the route, we're unable to collect excess waste.
- **Avoid food waste.** To prevent attracting vermin, do not place food waste in the black sack. Use your designated food waste caddy instead.
- Make sure your **black waste sack is out by 7am** on collection day.



Food caddies - if you're new to food recycling – welcome!

We've given you two caddies – the smaller one sits conveniently on a kitchen counter. The larger one has a lockable lid and is the one that the crews will collect your kitchen scraps from.

We collect all food waste including pet food, bones, stones, mouldy food and tea bags. **More about how to use your caddies overleaf.**

