

Ways to pay your council tax



Direct Debit is the easiest way to pay. You can set up a direct debit online at www.tewkesbury.gov.uk, click on 'Self service', select 'Citizen Access – Council Tax' and 'view direct debit services'. Alternatively call 01684 272034. If you already pay by Direct Debit this will show on the front of your bill.



Online - You can pay your council tax online at www.tewkesbury.gov.uk Click on 'Self service' select 'pay for it' and select the council tax option.

Internet bank or standing order - Please ask your bank or building society to use Tewkesbury Borough Council's bank account – **24598768** and sort code **30-80-12**.

Please quote only your 8-digit council tax account number. Please ensure you amend your standing order to the new bank details provided above and the amounts as shown on the front of your bill.



Telephone

Using a credit or debit card please call 03300 883709. Please have your 8-digit council tax account number ready and the amount you wish to pay.



At the Post Office® and PayPoint shops using the barcode on the front of the bill

Cheques and cash payments can take up to 7 working days to be allocated. If you would like to pay by these methods, we recommend you do so at the Post Office. Payment can be made at any Post Office branch by cash, cheque, or debit card. Please quote only your council tax account number.

Sending a remittance advice? - Please send remittance advice to income@tewkesbury.gov.uk

Your council tax should be paid as requested on your bill otherwise recovery action may be taken against you, which could incur additional costs. If you are finding it difficult to pay your council tax, please contact us on 01684 272034 or by email at revenues@tewkesbury.gov.uk to see if we can help you. We can offer instalments over 12 months instead of 10 to help spread the cost of your bill, you will need to request this prior to 1 April 2024. Requests received after this date will be offered the option to spread the cost over the remaining months of the financial year.

If you, or your partner are on a low income, you may be entitled to council tax reduction. To make an application or find out more information at <https://tewkesbury.gov.uk/services/council-tax-benefits-and-business-rates/benefits/>

You can also find useful information on our cost-of-living page, please visit www.tewkesbury.gov.uk/cost-of-living-support

Adult Social Care Precept

The Secretary of State made an offer to adult social care authorities. ("Adult social care authorities" are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly).

The offer was the option of an adult social care authority being able to charge an additional "precept" on its council tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. Subject to the annual approval of the House of Commons, the Secretary of State has extended this offer in each financial year up to and including 2024/25. Gloucestershire County Council has set an adult social care precept of 2.00%, and a general precept increase of 2.99%, resulting in an overall 4.99% increase.

Adult Social Care Statement is available at www.gloucestershire.gov.uk/council-and-democracy/performance-and-spending

Budgetary information

The council tax attributable to Gloucestershire County Council includes a precept to fund adult social care. Budgetary information is available at www.gloucestershire.gov.uk/glosbudget

For more information about Gloucestershire Police spending for 2024/25, please visit www.gloucestershire-pcc.gov.uk

Town and parish councils

When a town or parish council sets a precept greater than £140,000, we are required to let you know what their spending plans for the forthcoming financial year are. This information can be found on our website at www.tewkesbury.gov.uk/council-tax-billing. Please contact us if you would like a paper copy of this information.

General Data Protection Regulations (GDPR)

For further information on how we use your information, please visit <https://tewkesbury.gov.uk/about-the-council/requests-for-information/data-protection-gdpr/privacy-notices/>

You must tell us about any change that may affect your entitlement to a discount or exemption. If you do not tell us within 21 days of becoming aware of the change you could face a penalty of £70.